



ZZIPCO Warranty Policy/Internal Handling

ZZIPCO warrants its products to be free of defects in material and workmanship for a period of 180 days from the date of shipment, unless otherwise agreed upon. ZZIPCO also honors all warranties by any manufacturer that it distributes for.

ZZIPCO will replace or repair at its discretion any defective items received during the warranty period. ZZIPCO will not accept any back charges associated with the warranty replacement item(s).

The manufacturer shall not be liable for any injury, loss, damage, or other cost, direct, incidental, or consequential. It is solely the purchaser's responsibility to determine the suitability of the product for the use that it is intended for. The purchaser assumes any and all risks and liabilities in connection to the product(s) that have been purchased.

All sales are final, subject to existing warranty provisions.

Pricing:

All prices are F.O.B. New Jersey unless otherwise specified on the quotation.

All quotations are valid for 30 days unless otherwise specified on the quotation.

Prices do not include any applicable taxes.

Handling Warranty Claims:

1. Customer shall send a new purchase order for replacement item(s), including ship to, method of shipment etc.
2. Customer shall provide an explanation as to the problem associated with the product, date and purchase order # of the original product.
3. Upon return of the associated warranty claim, the defective product will be inspected and tested. Once the claim has been verified, we will replace the product and credit back the amount of the replacement.
4. If the product is deemed in good working order, no credits will be issued and shipping charges will be billed to the customer.
5. Please ship defective product to:
ZZIPCO
ATTN-RETURNS
3 Tice Road
Franklin Lakes, NJ 07417
201.485.7300